
















Code	Indicator	LAA PI	Past Performance	Current Performance				Future Performance			Future Performance (Calendar Year)			2007/08 Quartile status	Lead Service
			2007/08	2008/09		2009/10	2010/11	2011/12	2009	2010	2011				
			Outturn	Target 2008/09	2008/09 Outturn	Performance	Target	Target	Target	Target	Target	Target			
EHPI 204	Planning appeals allowed.	No	33.0%	29.0%	38.0%			40%	40%	40%	N/A	N/A	N/A		Planning and building control
EHPI 218b	Abandoned vehicles - removed in 24 hours	No	67.39%	96.00%	41.67%			90.00%	93.00%	96.00%	N/A	N/A	N/A		Environmental Services
EHPI 2.10	Building sites: re-inspections.	No	51%	50%	59%			70%	90%	90%	N/A	N/A	N/A	N/A	Planning and building control
EHPI 64	Vacant dwellings returned to occupation or demolished	No	12	12	12			12	12	12	N/A	N/A	N/A		Health and Housing
EHPI 6.8	Turnaround of Pre NTO PCN challenges	No	N/A	10 days	11 days		N/A	10 days	10 days	10 days	N/A	N/A	N/A	N/A	Customer Services and New Media
EHPI 6.9	Turnaround of PCN Representations	No	N/A	28 days	12 days		N/A	28 days	14 days	14 days	N/A	N/A	N/A	N/A	Customer Services and New Media
EHPI 7.0	% Pre NTO PCN challenges responded to within 10 days	No	N/A	95%	50%		N/A	95%	90%	90%	N/A	N/A	N/A	N/A	Customer Services and New Media
EHPI 7.1	% PCN Representations responded to within 28 days	No	N/A	80%	97%		N/A	80%	90%	90%	N/A	N/A	N/A	N/A	Customer Services and New Media

EHPI 86	Cost of Household Waste Collection	No	£72.68	£78.23	N/A	N/A	N/A	£80.03	£85.06	£89.44	N/A	N/A	N/A		Financial Support Services
EHPI 90b	Satisfaction with waste recycling	No	Next survey 2009/10	Next survey 2009/10	N/A	N/A	N/A	75.00%	Next Survey 2011/12	TBD	N/A	N/A	N/A	N/A	Environmental Services
EHPI 2.1b	Enforcement actions: planning b) formal actions	No	49	30	41			30	30	30	N/A	N/A	N/A	N/A	Planning and building control
EHPI 2.1c	Enforcement actions: planning c) prosecutions	No	1	6	5			6	6	6	N/A	N/A	N/A	N/A	Planning and building control
EHPI 2.2	Waste: missed collections.	No	34.34	50.00	41.52			50	50	50	N/A	N/A	N/A	N/A	Environmental Services
EHPI 2.23	Planning decisions delegated.	No	96%	92%	92%			92%	92%	92%	N/A	N/A	N/A	N/A	Planning and building control
NI 157a	Processing of planning applications: major applications	No	79.49%	68.00%	70.00%			69.00%	70.00%	70.00%	N/A	N/A	N/A		Planning and Building Control
NI 157b	Processing of planning applications: minor applications	No	88.20%	79.00%	85.00%			79.00%	80.00%	81.00%	N/A	N/A	N/A		Planning and Building Control
NI 157c	Processing of planning applications: other applications	No	94.31%	92.00%	94.00%			93.00%	93.00%	93.00%	N/A	N/A	N/A		Planning and Building Control
NI 196	Improved street and environmental cleanliness – fly tipping	No	3	2	3			2	2	2	N/A	N/A	N/A	N/A	Environmental Services
NI 159	Supply of ready to develop housing sites	No	N/A	New PI	N/A	N/A	N/A	TBD	TBD	TBD	N/A	N/A	N/A	N/A	Planning and Building Control
NI 170	Previously developed land that has been vacant or derelict for more than 5 years	No	N/A	New PI	TBA	N/A	N/A	TBD	TBD	TBD	N/A	N/A	N/A	N/A	Planning and Building Control
NI 172	Percentage of small businesses in an area showing employment growth	Yes	N/A	Target to be disaggregated by HCC	HUB	N/A	N/A	Target to be disaggregated by HCC	Target to be disaggregated by HCC	Target to be disaggregated by HCC	N/A	N/A	N/A	N/A	Community and Cultural Services
NI 185	CO2 reduction from local authority operations	No	N/A	New PI	TBA	N/A	N/A	N/A	N/A	N/A	TBD	TBD	TBD	N/A	Business support services/Environment Services
NI 186	Per capita reduction in CO2 emissions in the LA area	Yes	N/A	Target to be disaggregated by HCC	TBA	N/A	N/A	N/A	N/A	N/A	Target to be disaggregated by HCC	Target to be disaggregated by HCC	Target to be disaggregated by HCC	N/A	Business support services/Environment Services

NI 188	Planning to Adapt to Climate Change	No	N/A	New PI	TBA	N/A	N/A	TBD	TBD	TBD	N/A	N/A	N/A	N/A	Environmental Services
NI 189	Flood and coastal erosion risk management	No	N/A	New PI	HUB	N/A	N/A	TBD	TBD	TBD	N/A	N/A	N/A	N/A	Environmental Services
NI 191	Residual household waste per household	No	N/A	316	277		N/A	270	263	255	N/A	N/A	N/A	N/A	Environmental Services
NI 192	Percentage of household waste sent for reuse, recycling	No	N/A	36.5%	TBA	N/A	N/A	41.0%	48.0%	50.0%	N/A	N/A	N/A	N/A	Environmental Services
NI 194	Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations	No	N/A	New PI	TBA	N/A	N/A	N/A	N/A	N/A	TBD	TBD	TBD	N/A	Business support services
NI 195a	Improved street and environmental cleanliness - % Litter & Detritus below Grade B	No	N/A	N/A	2%	N/A	N/A	2.0%	2.0%	2.0%	N/A	N/A	N/A	N/A	Environmental Services
NI 195b	Improved street and environmental cleanliness - % Graffiti below Grade B	No	N/A	N/A	12%	N/A	N/A	11.0%	10.0%	9.0%	N/A	N/A	N/A	N/A	Environmental Services
NI 195c	Improved street and environmental cleanliness - % Flyposting below Grade B	No	N/A	N/A	2%	N/A	N/A	2.0%	1.0%	1.0%	N/A	N/A	N/A	N/A	Environmental Services
NI 195d	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	No	N/A	N/A	0%	N/A	N/A	1.0%	1.0%	1.0%	N/A	N/A	N/A	N/A	Environmental Services
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	No	N/A	New PI	TBA	N/A	N/A	TBD	TBD	TBD	N/A	N/A	N/A	N/A	Environmental Services